



Permanent Placement & Consulting Services in Information Technology

Virtual Cloud Engineer – Dallas, TX

The candidate will demonstrate proficiency in items related to virtualization and hybrid cloud technologies based on business requirements, industry standards, and current best practices. The candidate will assist in troubleshooting and resolving service issues or problems as required.

Essential Responsibilities and Duties

- Knowledge of service management of hybrid cloud technologies (VMWare Virtual Cloud Foundation and AWS)
- Knowledge of system management and performance reporting
- Able to implement IT solutions using industry best practices in complex customer environments
- Demonstrate strong troubleshooting and problem solving skills
- Execute Tier-2 incident management for compute virtualization infrastructure and hybrid cloud management platform services
- Execute compute virtualization and hybrid cloud management project tasks, lifecycle activities and service reviews
- Maintain Tier-2 operational procedures, runbooks and knowledge base articles
- Execute automation and orchestration playbooks/scripts, blueprints, and/or workflows related to service deployments
- Maintain the Omnitracs cloud services catalog and associated cloud service catalog items

Qualifications

- Bachelor of Science
- 7+ years of equivalent experience with virtualization technologies, 3-5 years' experience with public cloud services management and hybrid cloud integrations

Knowledge/Skills/Abilities

- Requisite experience in enterprise scale virtualization and cloud ecosystems (i.e. AWS or Azure)
- Relevant experience with VMWare Vsphere, NSX, VSAN, and Vrealize suite of services (VRA, VRO, VRB, VRNI)
- Familiarity with Azure OR Amazon Web Services public cloud hosting ecosystems
- Configuration management tools such as Ansible or Puppet
- Automation and orchestration systems and tools
- Understand Windows Server & Linux (Redhat/Centos) server platform OS integrations and associated dependencies of those operating systems with virtualization/cloud platform interfaces and services
- Clearly communicate information to stakeholders
- Knowledge of document format and scripting languages including- YAML, JSON, XML, ruby, linux shell, python, and visual basic

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