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## SQL Database Administrators

← Available Jobs

### **Senior SQL DBA – Fort Worth, TX**

**Job Ref: 20181014**

Provide technical, infrastructure and application database support for Microsoft SQL server within Windows based Private Cloud environment using ITIL v3 service processes: Incident, Problem, Change, Release, Configuration, and Request management. Support will encompass both office hours and on-call support to 24 x 7 with alert management and operational team members.

#### **Responsibilities:**

- Deliver high quality IT service policies for SQL Database services within Private Cloud for applications
- Support local IT/IS teams as SME for SQL Database services to improve efficiency of IT Services
- Define health check processes for production databases within Cloud and high availability clustering support such as "Failover", "AlwaysOn"
- Deliver high availability IT services configurations across multiple Cloud sites and lead Major Incident responses, as relevant
- Ensure effective DR process in accordance with industry standards
- Ensure improved customer satisfaction and continual service improvement
- Support IT Services becoming a valued partner to the business
- Drive forward a proactive approach with "virtualization" based on HyperV and VMware in the team to support the business by offering critical support services
- Execute and provide input for continuous improvement within the defined ITIL service processes for the support of Cloud infrastructure systems. Working in a team environment with following components including Citrix VDI, Server, Storage, Network Management, Network Security, Automation / Service Center tools, Collaboration, and Service Operations
- Completes projects assigned to the IT Services team by coordinating resources and timetables with other teams and the business
- Manage assigned incoming Incident, Problem, Change, and Service Requests, scheduling work to deliver against timescales, and set expectations with requesters, keeping them informed of progress
- Analyze, prioritize and solve incidents and problems raised via our internal service desks within the business units based upon established business priorities and providing SME direction for Automation improvements with the cloud operations team.
- Experience with "AlwaysON" Availability groups, clustering, replication, log shipping, mirroring and storage replication technologies
- Experience in troubleshooting and resolving database integrity issues, performance issues, blocking and deadlocking issues, replication issues, log shipping issues, connectivity issues, security issues etc.

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- Experience in Performance Tuning, Query Optimization, using SQL Server monitoring utilities such as Idera SQLdm, BMC Patrol, NewRelic, Spotlight, SQL Sentry
- Ability to detect/ troubleshoot SQL Server related CPU, memory, I/O, disk space and other resource contention
- Strong knowledge of backups, restores, recovery models, database shrink operations, DBCC commands, Clustering
- Experience with "AlwaysOn" Availability groups, clustering, replication, log shipping, mirroring and storage replication technologies
- Experience with Cloud database hosting providers AWS EC2, Azure VM and Azure SQL Database

***Submit your resume for this job by contacting us today!***

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