



Permanent Placement & Consulting Services in Information Technology

Infrastructure and Network Management

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Director of Infrastructure – Dallas, TX

Job Ref: 20181005

Responsibilities:

The Director, IS Infrastructure directs and manages the design, architecture, implementation, and maintenance of core infrastructure of IS and all component integrated hardware, operating, and database systems. They will provide direction for the development and utilization of resources, collaborating with internal and external IS customers to balance multiple project priorities. Providing leadership, vision and direction for Infrastructure, ensuring support of the company's business objectives and requirements are key responsibilities of the position. The Director will be responsible for \$8+ million IS expense and capital spending and will also keep costs in line and forecast the budget accurately.

- Responsible for developing and deploying infrastructure solutions aimed at modernizing, consolidating, virtualizing and coordinating infrastructure across the enterprise; optimizing performance and reliability of infrastructure components to support business applications and requirements. Understands interdependency of database, operating systems, hardware, middleware, clients and applications. Stays abreast of current technology trends and changes, determines potential impact on business services and processes and recommends solutions for improved use of technology to support business short and long-term goals.
- Work with applications and project managers to understand business requirements, perform technical analysis, install and test infrastructure to ensure successful and seamless communication among the various IT systems; define system and infrastructure architecture and provide vision, problem anticipation, and problem-solving ability to organization
- Familiar with a variety of the infrastructure concepts, practices and procedures; relies on extensive experience and judgment to plan and accomplish goals; establish and approve operating policies to mitigate risk.
- Build infrastructure capability that reflects the reliable and flexible in nature that can be maintained in manner consistent with the corporation's needs and budget; manage key external vendors and partners in support and acquisition of infrastructure in close collaborate with IS Vendor Management Office; insure SLA's with third parties are met and internal KPI's are maintained. Maintain effective, productive and professional working relationships with internal and external customers, third party vendors, project management office, relationship managers, and governance organizations in accomplishing project objectives.
- Responsible for SOX compliance for the business unit
- Create and sustain business literacy and maintain open communication lines with Relationship Managers at all times
- Leads and mentors a dynamic team of individuals who constantly search for creative ways to elevate the capabilities of technology systems to meet business needs, partly by capitalizing on emerging technologies and partly by adapting technologies to the needs of the customer.

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Provides directions to include staff development and training, budget management, feasibility studies, delegation, project and resources control, teamwork coordination and project team constructive feedback as it pertains to individual, project or overall program performance.

- Proactively reviews and interprets performance against goals and project plans; provides information and reports to subordinates on interpretation of results and approves changes in plans; presents reports on project performance, changes, and other related matters and/or participates in key management activities with IS senior management accordingly.
- Perform other duties as required in support of IS and Company goals and objectives

Requirements:

- Bachelor's degree in Computer Science, Business Administration, or related discipline with an information technology focus; or an equivalent combination of education and training that provides the required knowledge, skills and abilities to perform the essential functions of the job. Master's degree preferable
- 10+ years of job specific work experience with demonstrated professional growth and achievement in an organization of comparable size, business diversity, scope and complexity, experience must include:
 - development, implementation and maintenance of large-scale technical systems, preferably across multiple hardware and operating system platforms in global enterprise
 - understands how IS technology and decisions impact business unit and application performance and availability
 - demonstrated experience developing efficient and effective solutions to diverse and complex business problems
 - creative problem solver and troubleshooter
 - high dollar and high-risk vendor and contract negotiation and management.
 - Ability to work within an international, matrix IS organization that sets and adheres to global technology standards.
 - Advanced project management skills and demonstrated experience organizing, planning and executing large-scale projects from vision through implementation, involving internal personnel, contractors and vendors. Ability to meet tough deadline schedules and react at a moment's notice. Works well under pressure.
 - Demonstrated experience in technology migration and process improvement involving broad-based information systems, utilizing tools and techniques to effect change.
 - Demonstrated experience and understanding of system development life cycle, dynamics of applications development projects, Information Technology practices and methods.
 - In-depth understanding of technology direction, trends and strategic business impact, and demonstrated experience in new concept development for various projects and complex technical plans

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