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Cloud Technologies

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Director of SaaS Operations – Irving, TX

Job Ref: 20181001

The Director of SaaS operations will be responsible for overall service management and service delivery for client's new SaaS native applications. The client is building new applications and this person will be responsible for also defining everything from the processes to the tools necessary to support clients who purchase and implement the new SaaS products.

Responsibilities:

- Define delivery and operations for client's SaaS applications to ensure uptime and residency of client environments at the best cost
- Develop, lead and support programs for supporting clients on SaaS applications
- Manage Client Issues / Escalations for SaaS Operations

Qualifications:

- Understanding of Azure and/or Google platforms
- Understanding of Native SaaS delivery operations
- 10 years of application and inf delivery expertise
- Bachelor's Degree in Development / Computer Operations

Submit your resume for this job by contacting us today!

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